

UAFS Writing Center Client Satisfaction Survey Data

This information is collected from voluntary, post-appointment surveys. Clients (those who schedule tutoring appointments, usually students but also faculty and staff) are automatically emailed a satisfaction survey after each appointment. Surveys are generated and archived in the Writing Center's scheduling system, WCONLINE.

Percentages are rounded up to nearest hundredths place.

Updated: November 2025

Do you feel more confident in the project you discussed with your tutor than you did before the appointment?

| Responses | Total: 182 | % |
|-----------|------------|------|
| Yes | 178 | 0.98 |
| No | 1 | 0.00 |
| Unsure | 3 | 0.02 |

Has this tutoring appointment increased your confidence in your overall writing ability?

| Responses | Total: 182 | % |
|-----------|------------|------|
| | | |
| Yes | 168 | 0.92 |
| No | 5 | 0.03 |
| Unsure | 9 | 0.05 |

Do you feel more confident in your overall communication ability than you did before your tutoring appointment?

| Responses | Total: 308 | % |
|-----------|------------|------|
| | | |
| Yes | 260 | 0.84 |
| No | 33 | 0.11 |
| Unsure | 15 | 0.05 |

On a scale of 1-10 (1 being “extremely unsatisfied,” and 10 being “extremely satisfied”) how satisfied are you with your Writing Center appointment?

| Responses | Total: 182 | % |
|-----------|------------|------|
| | | |
| 1 | 0 | 0.00 |
| 2 | 1 | 0.00 |
| 3 | 2 | 0.01 |
| 4 | 0 | 0.00 |

| | | |
|----|-----|------|
| 5 | 1 | 0.00 |
| 6 | 0 | 0.00 |
| 7 | 4 | 0.02 |
| 8 | 14 | 0.08 |
| 9 | 21 | 0.11 |
| 10 | 139 | 0.76 |