

UAFS Writing Center

Client Satisfaction Survey Data

This information is collected from voluntary, post-appointment surveys. Clients (those who schedule tutoring appointments, usually students but also faculty and staff) are automatically emailed a satisfaction survey after each appointment. Surveys are generated and archived in the Writing Center's scheduling system, WCONLINE.

Percentages are rounded up to nearest hundredths place.

Updated: November 2025

Do you feel more confident in the project you discussed with your tutor than you did before the appointment?

Responses	Total: 182	%
Yes	178	0.98
No	1	0.00
Unsure	3	0.02

Has this tutoring appointment increased your confidence in your overall writing ability?

Responses	Total: 182	%
Yes	168	0.92
No	5	0.03
Unsure	9	0.05

Do you feel more confident in your overall communication ability than you did before your tutoring appointment?

Responses	Total: 308	%
Yes	260	0.84
No	33	0.11
Unsure	15	0.05

On a scale of 1-10 (1 being “extremely unsatisfied,” and 10 being “extremely satisfied”) how satisfied are you with your Writing Center appointment?

Responses	Total: 182	%
1	0	0.00
2	1	0.00
3	2	0.01
4	0	0.00

5	1	0.00
6	0	0.00
7	4	0.02
8	14	0.08
9	21	0.11
10	139	0.76