

**University of Arkansas - Fort Smith
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General Syllabus

COMM 33043 Interpersonal Communication

Credit Hours: 3

Lecture Hours: 3

Prerequisite: SPCH 10003 Introduction to Speech

Communication Effective Catalog: 2019-2020

I. Course Information

A. Catalog Description

Theory and practice in the skills of conversation, relationship development and maintenance, and conflict resolution; in both face-to-face and mediated settings.

B. Additional Information

This course will serve as one of the upper-level courses for speech minors as well as for media communication majors.

II. Student Learning Outcomes

A. Subject Matter

Upon successful completion of this course, the student will be able to:

1. Apply and assess effective theories and skills of conversation, relationship development and maintenance, and conflict resolution in face-to-face and mediated settings
2. Identify, explain and analyze the psychological, social, cultural and linguistic factors which affect the interpersonal communication of humans.

B. University Learning Outcomes

The course enhances student abilities in the following areas:

Communication Skills (written and oral)

Students will be able to communicate effectively with a variety of audiences in any setting.

Analytical Skills

Students will use analytical/critical thinking skills to draw conclusions and/or solve problems.

III. Major Course Topics

- A. Conversational skills and theories
- B. Relationship development and maintenance skills and theories
- C. Conflict resolution skills and theories
- D. Face-to-face and mediated settings