

University of Arkansas - Fort Smith  
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### **General Syllabus**

### **SPCH 3303 Interpersonal Communication**

Credit Hours: 3

Lecture Hours: 3

Prerequisite: SPCH 1203 Introduction to Speech Communication

Effective Catalog: 2019-2020

## **I. Course Information**

### **A. Catalog Description**

Theory and practice in the skills of conversation, relationship development and maintenance, and conflict resolution; in both face-to-face and mediated settings.

### **B. Additional Information**

This course will serve as one of the upper-level courses for speech minors as well as for media communication majors.

## **II. Student Learning Outcomes**

### **A. Subject Matter**

Upon successful completion of this course, the student will be able to:

1. Apply and assess effective theories and skills of conversation, relationship development and maintenance, and conflict resolution in face-to-face and mediated settings
2. Identify, explain and analyze the psychological, social, cultural and linguistic factors which affect the interpersonal communication of humans.

### **B. University Learning Outcomes**

The course enhances student abilities in the following areas:

#### **Communication Skills (written and oral)**

Students will be able to communicate effectively with a variety of audiences in any setting.

**Analytical Skills**

Students will use analytical/critical thinking skills to draw conclusions and/or solve problems.

**III. Major Course Topics**

- A. Conversational skills and theories
- B. Relationship development and maintenance skills and theories
- C. Conflict resolution skills and theories
- D. Face-to-face and mediated settings