University of Arkansas - Fort Smith 5210 Grand Avenue P. O. Box 3649 Fort Smith, AR 72913-3649 479-788-7000

General Syllabus

NURS 2242 Client Management Concepts

Credit Hours: 2 Lecture Hours: 1 Laboratory Hours:2

Prerequisite(s): NURS 2237 Nursing Concepts III

Prerequisite(s) or corequisite(s): NURS 2247 Nursing Concepts IV

Effective Catalog: Fall 2024

I. Course Information

A. Catalog Description

This capstone course allows students to apply management principles as they relate to nursing care. The students will focus on the role of the nurse in leadership, management, and delegation. Students in this course will complete a total of 30 lab hours in a variety of settings.

B. Additional Information

This course facilitates the role transition from nursing student to beginning practicing nurse with emphasis on the roles of manager of care. Key topics include leadership and management theoretical principles; personal and professional power; professionalism; career planning; legal issues; ethical dilemmas; and the position of nursing within the changing health care environment.

II. Student Learning Outcomes

A. Subject Matter

Upon successful completion of this course, the student will be able to:

- 1. Demonstrate application of the nursing process when managing, prioritizing, and delegating care for clients of all ages.
- 2. Implement moral, ethical, and legal concepts when caring for clients of all ages in a variety of settings.
- 3. Integrate health promotion and prevention in the nursing care of clients of all ages in a variety of settings.
- 4. Demonstrate accountability and responsibility in a professional manner.
- 5. Use effective therapeutic communication as an essential nursing skill.

B. University Learning Outcomes (ULO)

This course enhances student abilities in the following areas:

Analytical Skills

Critical Thinking

Students will identify problems and develop solutions.

Communication Skills (written and oral)

Students will communicate proficiently in classroom and clinical settings.

Ethical Decision Making

Students will model ethical decision-making processes in nursing and health care settings.

Global and Cultural Perspectives

Students will demonstrate how nursing care is impacted by adult clients of diverse cultures.

III. Major Course Topics

- A. Leadership and Management
- B. Working Together
- C. Problems and Conflicts
- D. Delegation
- E. Managing Client Care
- F. Time Management
- G. Work-Related Stress and Self-Care
- H. Nursing Practice and Legal/Ethics Aspects